1 Download the Start Hearing Mobile App

1. Download and install the Start Hearing app from the App Store® or on Google Play™.

Download on the App Store

GET IT ON Google Play

2. Find the Start Hearing app on your phone and open it.

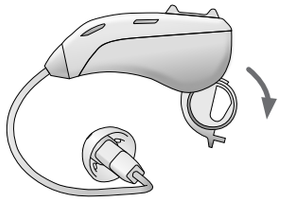
3. The Start Hearing app will walk you through step-by-step instructions on how to use your hearing aids and the app.

Google Play and the Google Play logo are trademarks of Google LLC.

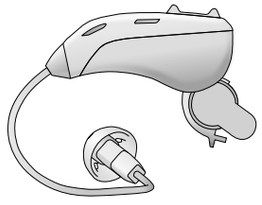
Apple and iPhone are registered trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

2 Installing the Batteries into Your Hearing Aids

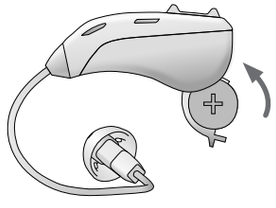
1. Open the battery door.

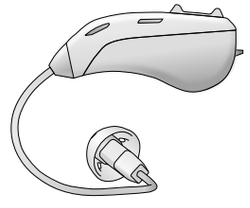


2. Place the battery into the battery door with the tab (flat, plus side) up.



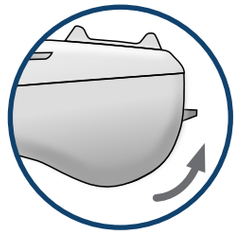
3. Remove the tab and close the battery door.



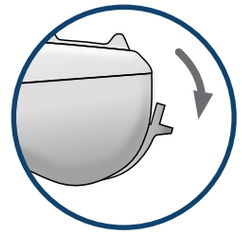


3 Turning Your Hearing Aids On and Off

With the battery installed into your hearing aid, fully close the battery door to turn the hearing aid **ON.** When your hearing aid is not in use, pull open to the **OFF** position.



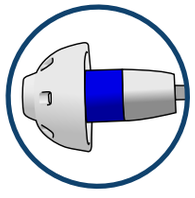
ON Position



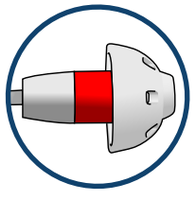
OFF Position

4 Placing Your Hearing Aids on Your Ears

The left hearing aid is indicated by the color blue on the speaker and the right hearing aid is indicated by the color red on the speaker.



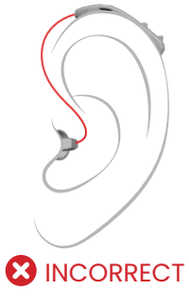
Left



Right

Place your hearing aid behind your ear and the eartip into your ear canal. Ensure the cable is sitting flat against your ear.

CORRECT

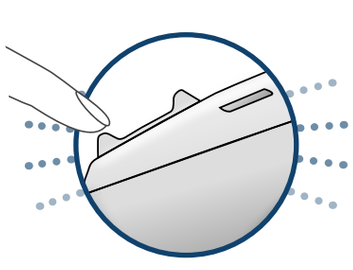


INCORRECT

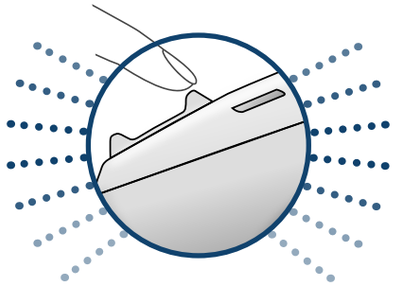
5 Adjusting the Volume

Press the top or bottom switch for less than 1 second, then release to adjust volume; the top switch will adjust volume up and the bottom switch will adjust volume down.

The volume can also be adjusted using the Start Hearing mobile app with the volume slider.



Volume Down

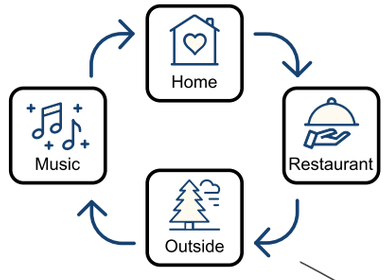


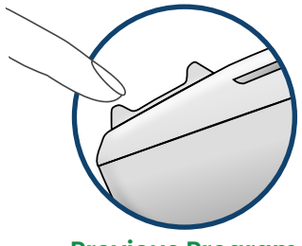
Volume Up

6 Changing Programs

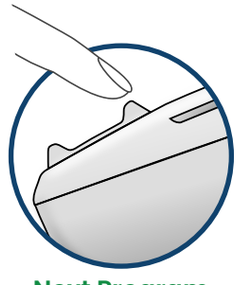
Press and hold the top or bottom switch for more than 2 seconds, then release to cycle through programs.

The programs can also be changed using the Start Hearing mobile app with the icons on the main screen.





Previous Program

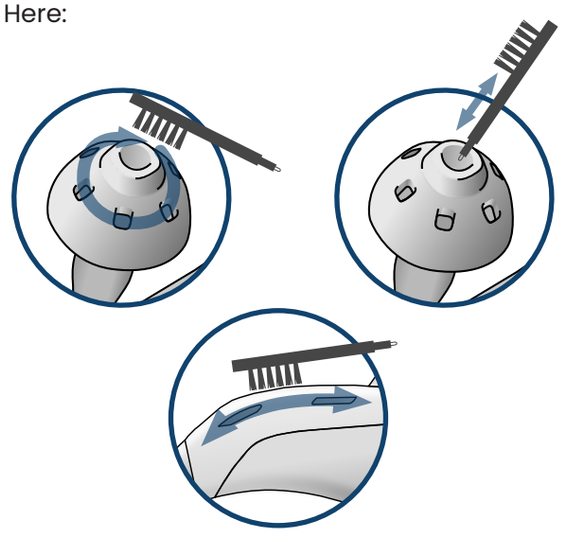


Next Program

7 Maintenance and Care

Clean the surface of your hearing aids and eartips with the wax loop and brush provided. Refer to the User Manual for additional cleaning details.

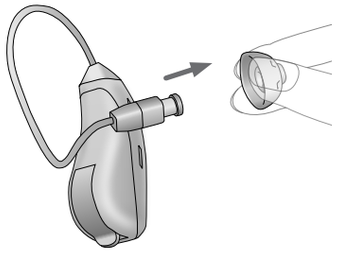
Brush Here:



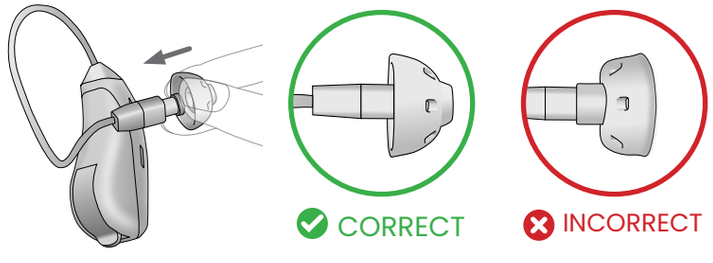
8 Replacing and Installing Eartips

You can change the size of the eartip if it is loose or tight in your ear canal.

1. Pull gently on the eartip to remove.



2. Push the eartip over the speaker. Ensure the eartip is completely seated over the barb of the speaker.



Adjusting to Your New Hearing

The most important thing for a successful re-entry into the world of better hearing is consistent use of your new hearing aids.

At first, you will probably be surprised how crisp your hearing sounds. Adjust the volume control to find a comfortable level by having someone speak with you in a relatively quiet environment.

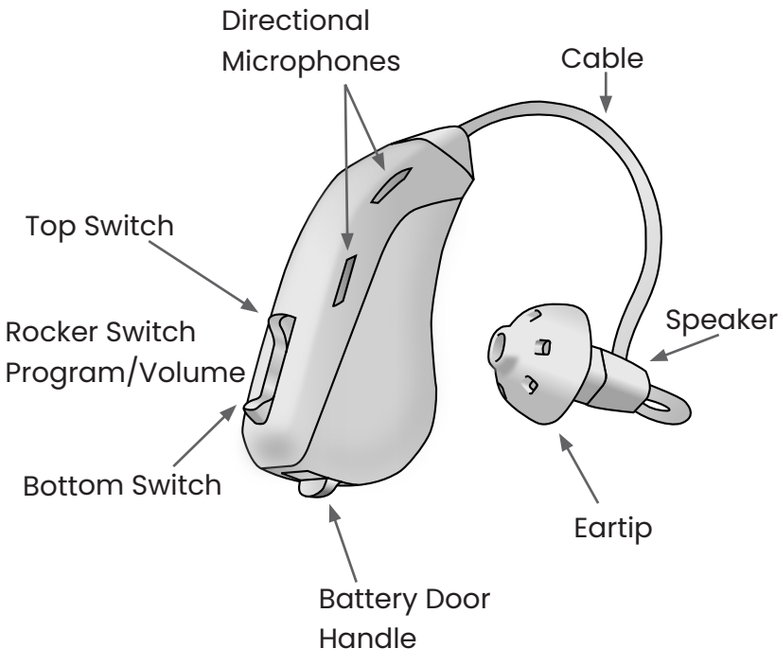
We are here to help.

We are here to answer any questions or concerns you may have. Feel free to call or email us directly.

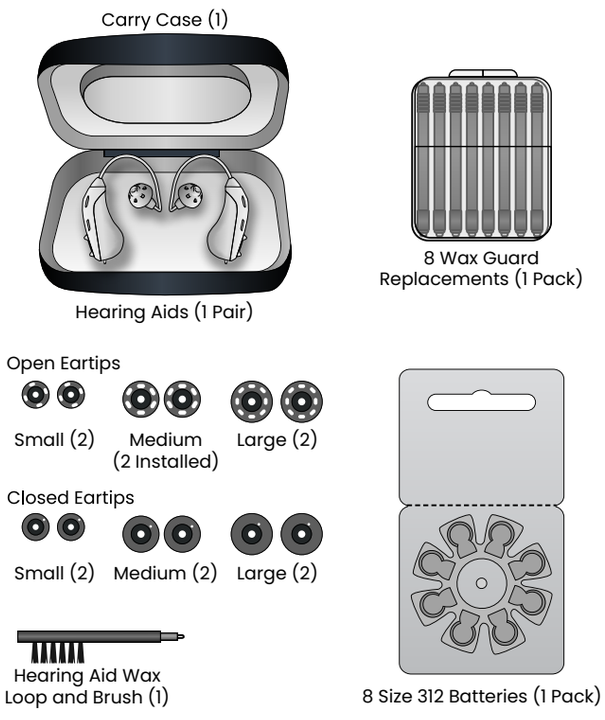
Contact us at:
(855) 625-7975 | customerservice@starthearing.com

Visit our website for training videos and resources at:
www.starthearing.com/resourcetraining

Hearing Aid Parts



What's in the Box



START HEARING

Start Hearing one

Wireless RIC OTC Hearing Aids

Scan here to register your product and download the app.

44-0014-02 Rev. 1